

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of March'2024

C.G.No.132/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. D.Venkatesulu, R.K. Puram,
Penumuru (M), Chittoor Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Chittoor CCO
 2. Executive Engineer/O/Chittoor Town
- Respondents

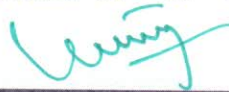
This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 07.02.2024 at Penumuru filed the complaint stating that he is the Sarpanch of R.K. Puram Village and they require one transformer for supply of power to the drinking water bore.

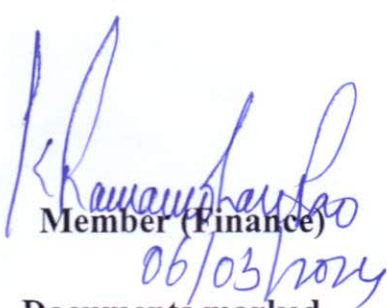


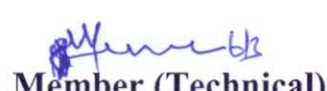
02. The said complaint was registered as C.G.No.132/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have prepared estimations for erection of the DTR as required by the complainant and issued demand notice for payment of Rs.2,54,061/- and within 30 days from the date of payment of said estimated cost by the complainant they will execute the work.
03. Complainant absent. Heard the respondents through video conferencing.
04. When contacted the complainant through phone, he admitted that the respondents issued demand notice for payment of estimated cost for erection of DTR but he did not pay the same so far due to insufficient funds and requested for time for payment of the said amount. Hence, the complainant is directed to pay the estimated cost and the respondents shall within 30 days from the date of payment of estimated cost, erect the DTR and complete the work. Accordingly, the complaint is disposed off. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of




Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.


Member (Finance) 06/03/2024


Member (Technical)


Member (Independent) 6/3/2024


CHAIRPERSON 06/03/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

